



**ROSEWOOD**  
welcome home

## ABOUT US

At Rosewood, we provide premium residential facilities and specialised care for senior citizens who require assistance in managing their everyday lives.

Our first-class facilities are conveniently located in Leederville and West Perth. Both residences are close to the city, public transport facilities, entertainment and shopping precincts.

Our Leederville facility is fully operational, while our West Perth facility is currently under construction and is due to be completed in mid 2021. We regularly update and improve our facilities and services to offer senior citizens the best possible care.

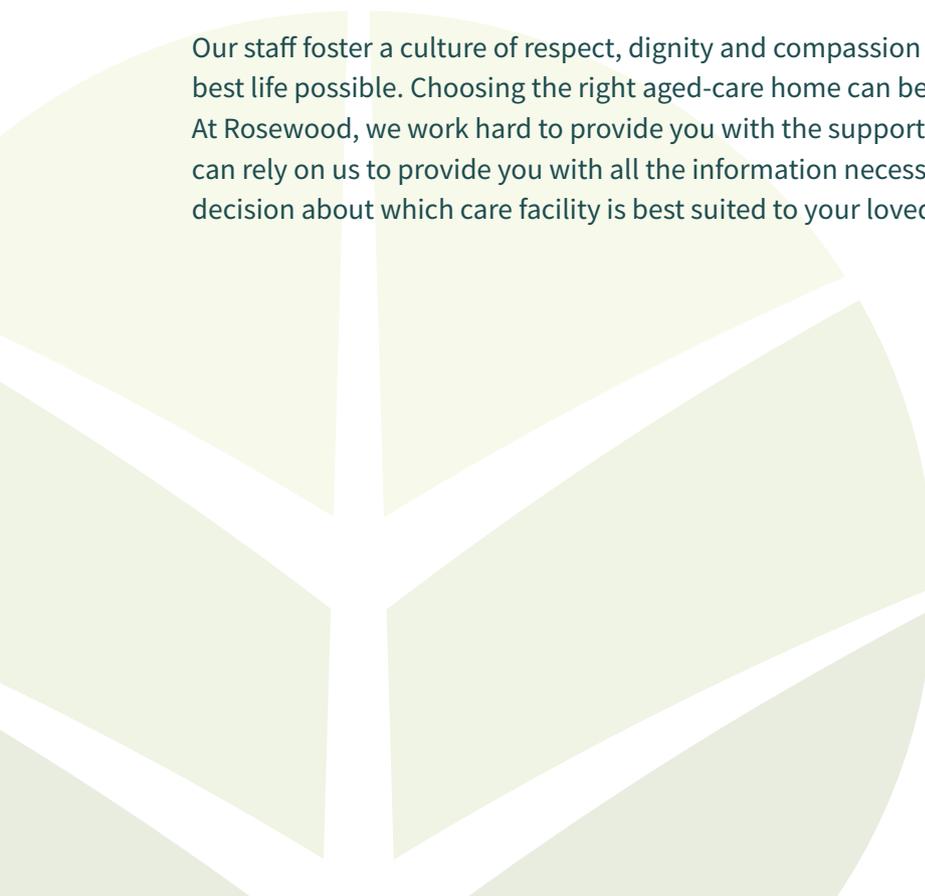
Our specialised staff also cater for complex medical needs in a safe environment.

Rosewood residents live in high-quality, secure accommodation with access to a range of health services, amenities and recreational resources, giving them the benefit of a community lifestyle.

The Rosewood team encourages all residents to maintain connections with their family and friends and participate in regular social and recreational activities. We host daily in-house activities, monthly special events and take residents on outings within the community.

Our staff foster a culture of respect, dignity and compassion that empowers residents to live the best life possible. Choosing the right aged-care home can be a stressful and emotional process.

At Rosewood, we work hard to provide you with the support and understanding you need. You can rely on us to provide you with all the information necessary for you to make an informed decision about which care facility is best suited to your loved one.



## OUR MISSION

*To provide premium care and enhance the quality of life of ageing people.*







## ROSEWOOD'S VALUES

### **INTEGRITY**

We are guided by our moral and ethical values in all circumstances, always striving to do what is right.

### **PROFESSIONALISM**

We pride ourselves on the quality of our services, our competence and professionalism.

### **RESPECT**

We treat each individual in our care with the respect and dignity they deserve.

### **CARE**

We approach every person in our care with compassion and empathy.

### **INCLUSION**

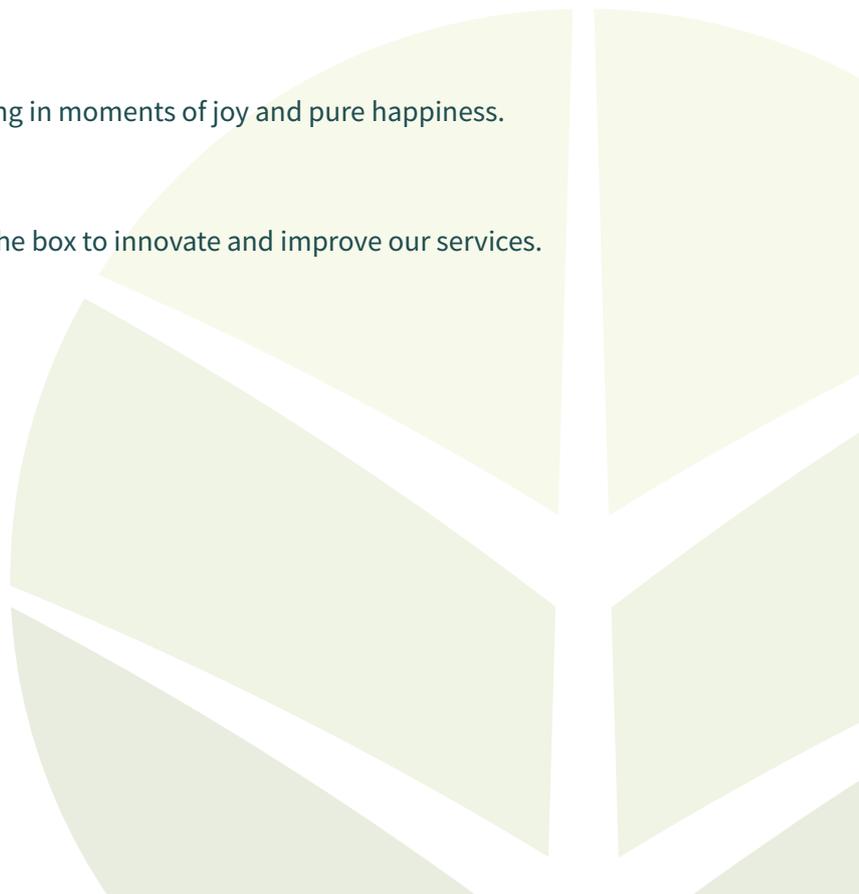
We embrace diversity and individuality; everyone is welcome.

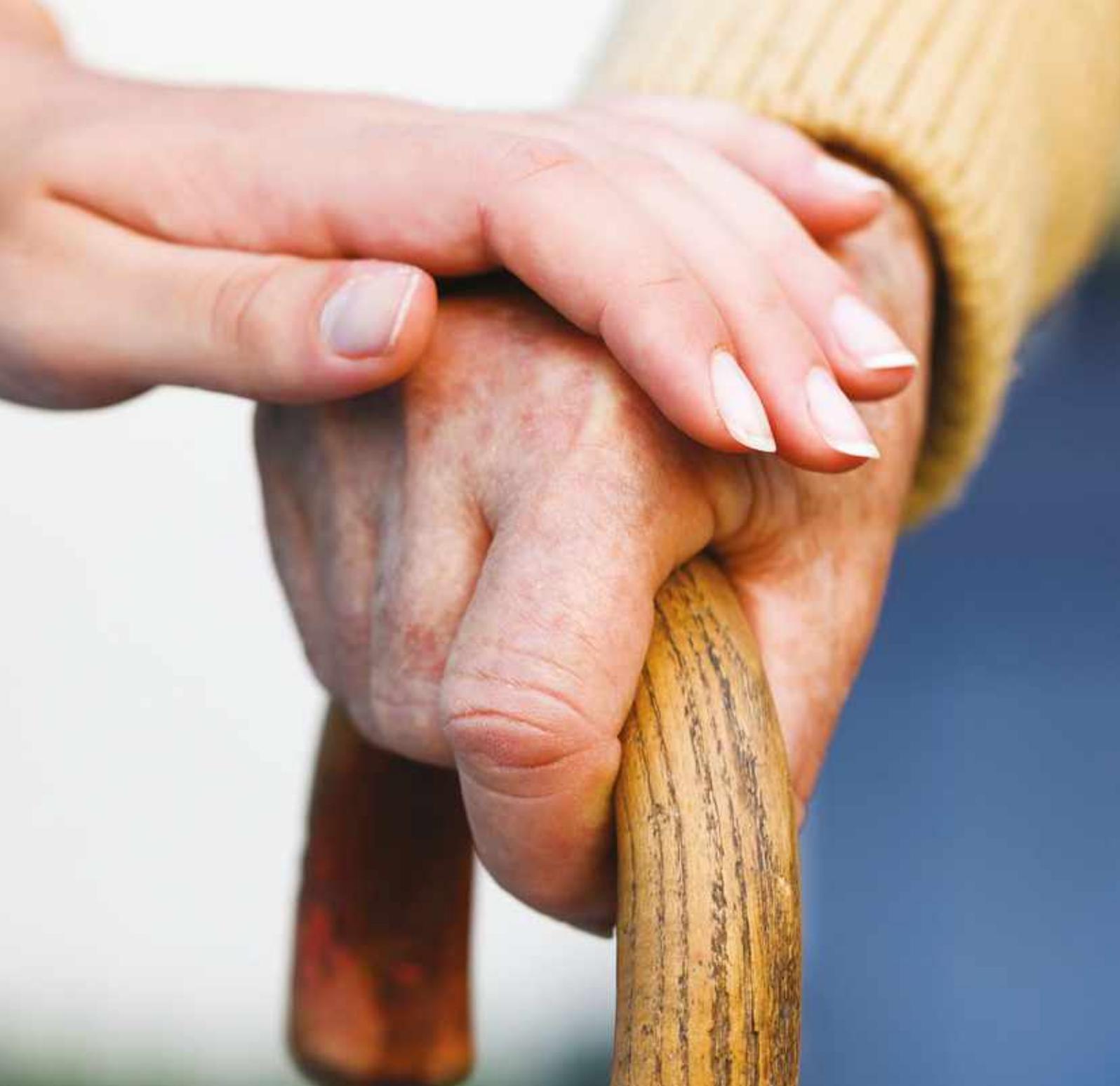
### **JOY**

We love helping others and sharing in moments of joy and pure happiness.

### **INNOVATION**

We are always thinking outside the box to innovate and improve our services.





## OUR STAFF

Our extensive team includes clinical nurses, physiotherapists, occupational therapists, hospitality, administrative and maintenance staff. All Rosewood staff work together to create a warm and welcoming atmosphere for all our residents and guests. More importantly, our staff members work collaboratively to ensure residents feel at home and receive the best possible care.

We are dedicated to providing residents with a sense of companionship and support, while always treating them with respect and dignity.

# AGED CARE QUALITY STANDARDS

This standard focuses on ensuring care is 'best practice', tailored to each individual and optimises health and well-being. The mental, physical, spiritual and emotional health of each resident is monitored and nurtured.

This standard focuses on the individuality of each resident - their personality, life experiences and social, cultural, and spiritual needs. The identity, culture and diversity of each resident is celebrated. Each resident is treated with respect and dignity.

We pride ourselves on implementing effective support services that meet each resident's goals and needs. Importantly, we aim to optimise each resident's independence, health and quality of life. This includes food, domestic assistance and recreational activities.

Assessment and planning ensure the delivery of safe and effective care and services. Thorough assessments and care planning are conducted by qualified and knowledgeable staff who consider the risks to residents' health and wellbeing.

This standard focuses on the physical environment - our facilities are well-designed, maintained and welcoming for all.



It is important to us that residents, family and friends feel comfortable making complaints and providing feedback. We have formal processes in place in which complaints and feedback will be considered and used to improve care and services.

Residents and family members are encouraged to be involved in the development, delivery and evaluation of care and services. People can participate by attending focus groups, and resident or relative meetings. Alternatively, we encourage people to complete surveys and provide feedback.

This standard focuses on the skills and qualifications of staff. Our employees provide quality care and are always kind and respectful.



## OUR LEEDERVILLE FACILITY

Our modern Leederville location is home to 120 residents. The three-level facility is surrounded by lush, native trees and parkland. The size, layout and textures of the rooms were carefully considered during the design process to complement the colourful landscaping.

All our rooms have direct paths from the bathrooms to the beds, considerable cupboard space and shelving displays for personal items. We also provide peace of mind with integrated safety features and state-of-the-art security systems.



Our lively communal areas provide a comfortable space where residents can interact with each other, family and friends.

We are proud to have created an environment that meets the specific social, medical and personal demands of all our residents. Rosewood Leederville is a place where residents can feel relaxed, safe and importantly, part of a vibrant community. We aim to ensure our facilities feel just like home.



## OUR WEST PERTH FACILITY

Our West Perth facility is currently under construction and scheduled to open in mid 2021 when it will become home to 152 residents. In addition to the first-class services offered, the West Perth facility will also offer a variety of room configurations for residents to choose from. The fully serviced rooms each have a private ensuite, completely integrated viva system, built in storage and a sophisticated communication system. Privacy, care, and security are guaranteed. We are working hard to ensure that our residents and their families will feel right at home in the facility and also have access to numerous common areas.



West Perth will offer various activities and experiences, including games, beauty and spa treatments, church services, men's clubs, concerts, yoga and much more. We will also provide regular bus excursions to local tourist destinations, cafés and restaurants in the area, special events and picnics. Located close to North Perth and the Leederville cappuccino strip, our new facility caters for everyone and with the vibrancy of the Perth CBD.

## OUR HISTORY

Rosewood has served Western Australia's aged community since 1953. The company began as an infirmary and was the founding institution behind Meals on Wheels. Meals on Wheels was founded in January 1954 when the importance of delivering older Australians hot, healthy meals became apparent. Within a year, Meals on Wheels was delivering to the community five days a week.

On 23 August 1957, the main kitchen was established at 67 Cleaver Street. A social centre for locals also offered seniors a variety of services, including hairdressing and craft sessions. Shortly after, the committee purchased a cottage next door and began to provide a home for elderly men and women.

Over time, the provision of aged care blossomed and continues to grow today. Our perseverance in the industry stems from a genuine desire to provide the elderly with care and compassion. We are humbled and thankful that our residents allow us to share in and improve their everyday experiences.









## LIVE LIFE WELL

We pride ourselves on creating a sense of community for all our residents from the first time they arrive. Our staff facilitate social and recreational activities which reinforce companionship and friendship amongst the residents and a recent survey showed 96% of residents were happy with their Rosewood lifestyle.

We foster our residents' independence through a varied activities calendar which family and friends are actively encouraged to come and participate in and also have the option to bring along their furry friends.

We have established strong relationships within the local community and have a network of local schools, volunteers and community groups that we work with to deliver a diverse event program. An integral part of this are our regular bus excursions to local tourist destinations, cafés and restaurants in the area. Our special events and picnics also encourage our residents to make the most of their days in our care and live life well.



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